Allstate
IDENTITY PROTECTION

get the most out of your protection



It's official: You're protected by the Pro+ Cyber plan from Allstate Identity Protection.

Depending on the information you or your employer provided during enrollment, we may have already activated key features, like credit monitoring, dark web monitoring for your email address, and high-risk transaction alerts.* No action is needed to start using your core protection.

Rest easy knowing you're protected

Since you enrolled through your employer, you automatically have access to 24/7 U.S.-based support, full-service identity restoration, financial coverage for scams and social engineering‡, and up to $5 million in reimbursement for eligible stolen funds and recovery-related expenses.†

Power up your protection

Some features require quick setup in your member portal. Look for your welcome email or letter to create your online account and get started.

Reach out if you need us

Our customer care team is available around the clock to help you recover from identity theft or guide you through your plan's features. Call us anytime at (800) 789-2720 or email us at CustomerCare@aip.com.

Protect your family, too

Our family plans are built to protect your entire household—anyone under your roof or under your wallet.Δ You can also add family members aged 65 or older, including parents, in-laws, and grandparents, regardless of where they live or their financial ties to you.

If you have a family plan, remember to add your family members to activate full protection and monitoring features for them, including monitoring on behalf of deceased loved ones.

* Level of automatic monitoring dependent on enrollment method and information shared with Allstate Identity Protection.

‡ Cyber insurance, which includes data recovery, cyber extortion, cyber crime and cryptocurrency coverage is underwritten by Houston Casualty Company, a Tokio Marine HCC Company. Please refer to the actual policy for all the terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions.

† Identity theft insurance covering expense and stolen funds reimbursement is underwritten by American Bankers Insurance Company of Florida, an Assurant company. The description herein is a summary and intended for information purposes only and does not include all terms, conditions and exclusions of the policies described. Please refer to the actual policies for terms, conditions, and exclusions of coverage. Coverage may not be available in all jurisdictions. See policy for details. Limits vary.

Δ A defined family member is one who is supported financially by the employee or one who lives under the employee's roof. Parents, in-laws, and grandparents age 65+ do not need to be supported financially by the employee or live with the employee to be covered.

Products and features are subject to change. Certain features require additional activation and may have additional terms.

Allstate Identity Protection is offered and serviced by InfoArmor, Inc., a subsidiary of The Allstate Corporation.

unlock even more protection

Once you set up your online account, you can activate your full suite of features in just a few easy steps.



1 Add your info to monitoring

Credit monitoring
Confirm your identity to access additional credit features like credit reports, credit locks, and alerts. You can also check if your child has a credit report, which could be an indicator of identity theft.*

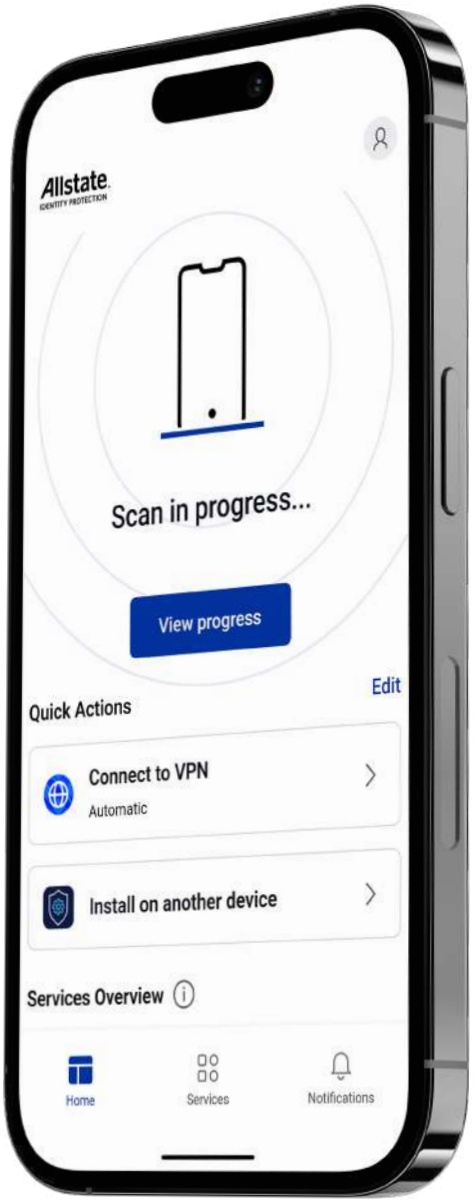
Financial monitoring
Connect your bank, HSA, and 401(k) accounts to enable real-time alerts and set custom thresholds.

Dark web monitoring
Stay ahead of potential threats by connecting your driver's license, credit card numbers, passport, and more.

Allstate Digital Footprint®
Link your email to discover your online accounts, spot threats like breach alerts, and learn how to better protect yourself.

Social media monitoring
Add your social media accounts to receive alerts about suspicious activity on Facebook, Instagram, LinkedIn, Snapchat, TikTok, and YouTube.

Email scam protection
Connect your email to get alerts about potential scams and learn how to combat them.



2 Protect your devices

Cybersecurity
Install device security, VPN, and password manager tools to secure your phone, laptop, and other devices.

Family digital safety tools*
Protect your kids online and build healthy habits by monitoring content and managing screen time across their devices.

Ad blocker
Enable blocking for unwanted ads and limit online tracking by setting up protections on your devices.

Robocall blocker
Register your numbers to block scam calls and texts before they reach your phone.

3 Take control of your privacy

Data removal
Request to remove your personal information from data broker sites.

Sex offender monitoring
Choose to receive alerts if a registered sex offender moves into your neighborhood.

*Family plans only.

Some features require additional activation. Robocall Blocker, Ad Blocker are not available on family plan. Privacy management features cover up to five email addresses. Cybersecurity and family digital safety features family plan coverage are available through primary subscriber's account.

Features provided through third-party partners and subject to additional terms and conditions.